

TGISC Registration Policies 2017/2018 Discounts/Refunds/Cancellations/Bingo's

We thank you for considering registering your child/children in the Thorncliffe Greenview Ice Skating Club Program. Prior to registration, we'd like to make you aware of some of the club's policies.

Multi-session Discounts:

Discounts are available when you register for multiple sessions (ie. fall and/or winter and/or spring). However, discounts are not applied later in the season if you decide to add on another session. They are only applied on initial registrations. For STARSkate families the discount is already reflected in the cost if you skate more than 1 day per week.

Cancellations:

- **Withdrawal from programs:** You will be eligible for a refund if you withdraw prior to the commencement of the program or after the first lesson. Once you have attended 2 or more sessions, no refund will be provided.
- In the event of injury or serious illness, a refund will be considered at any time provided a medical note is submitted to the Club. Please contact your coach or email your medical note immediately to the club.
- **ALL** approved refunds will consist of fees paid less the Skate Canada fee of \$35.65 (subject to change) and a \$25.00 administration fee, both of which are non-refundable.
- No refunds will be considered for missed skating sessions, or for those sessions cancelled due to test nights, inclement weather or building maintenance problems.
- ****If you withdraw from a program and have chosen to work bingo's to offset your registration fees it is **YOUR** responsibility to go to the TGCA office to return the bingo's and get your deposit cheques back. This is very important otherwise they will assume you are working those bingo's and if you don't show up they will deposit your cheques!!!*

Bingos:

TGISC works with the Thorncliffe Greenview Community Association (TGCA) to give families the opportunity to work bingo shifts in order to reduce skating costs. Working bingos helps keep our ice rental costs down and therefore our program fees at much lower rates. Shifts may include but are not limited to ticket sales, working at the concession stand, etc. Bingo shifts are chosen by the family prior to the start of the skating season and may be worked by any family member(s), relative or close friend who is of the age of majority.

TGISC Policies for Bingos:

- Families are allowed to work bingos to decrease your fees by up to **75%** of the program cost per skater. **Each bingo worked takes \$55 off your registration costs.**
- After registration in a TGISC program our registrar will send you a link to an online signup to choose your bingo dates.
- For each bingo commitment, you will be required to supply a \$200.00 cheque post-dated for the date of the bingo (made out to TGCA). Once the bingo is worked, the cheque is returned to you. **Should you miss a bingo, the cheque will be cashed.**
- Cheques must be provided for each bingo. No bingos can be booked without postdated cheques.
- **Every parent is responsible for keeping track of his or her own bingo dates. You will not be contacted with a reminder phone call or email.**
- Please see **the How Bingos Work and What is in it for me** information on our website for more details.
 - Please email your bingo dates to: registrar@tgiceskatingclub.com

*****Before the first day of skating each family is required to provide proof of the bingo(s) they have chosen by showing us your bingo "chit" (paper with your bingo date on it) that you will get from the TGCA Office or emailing bingo dates to the registrar*****